Support service for citizens led renovation projects (Phase II)

Scoring Matrix for Applicants

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DIRECTORATE-GENERAL FOR ENERGY

Directorate B – Just Transition, Consumers, Energy Efficiency and Innovation Unit B1 -Consumers, Local Initiatives, Just Transition

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Award questions for Pathway 1 (Pilots)

No.	Award section	Award criteria	Question	Answer	Scoring matrix
1	Nature of the project - Clarity and pertinence of the objectives	Pilot projects should primarily focus on enhancing energy efficiency within the residential sector, with the potential to include non-residential buildings (such as commercial or community buildings) if they significantly contribute to the energy community's objectives.	Describe the focus of your project in terms of building types (residential, non-residential, or both) and outline the main objectives you aim to achieve through renovation. How many buildings do you estimate will be renovated, and what impact do you anticipate these renovations will have on energy efficiency within the community? Provide separate details for residential and non-residential buildings if both are included.	Open text (1500 characters)	 Low: The response is vague and lacks differentiation between building types, with unclear objectives and no specific estimates. Below average: Provides a general outline of the project focus but lacks detailed objectives, specific estimates, or clear impact on energy efficiency. Average: Identifies the building types and main objectives with reasonable estimates for the number of buildings, but the anticipated impact on energy efficiency may not be fully detailed. Above average: Detailed information on building types and clear objectives, with well-estimated numbers and a solid understanding of the expected impact on energy efficiency. High: Exceptionally detailed response, clearly defining building types, precise objectives aligned with energy efficiency goals, accurate estimates, and a comprehensive outline of the expected impact on the community's energy efficiency.
2	Nature of the project - Clarity and pertinence of the objectives	Understanding the specific needs for technical assistance, its potential impact, and the applicants' plans following the completion of the support is crucial for tailoring the assistance provided and ensuring its effectiveness. For those already involved in ongoing CLR services, the ability to integrate and enhance these services with the new support is crucial for continuous improvement and scaling of their initiatives.	Based on your indicated preferences for technical assistance, could you provide more detailed insights into your specific needs within this area? Elaborate on how you envision this support impacting your project and the broader objectives you aim to achieve. If you are currently involved in an ongoing CLR service, please describe how you envision integrating and enhancing this service within the framework of this support service. • Understanding needs and preferred support for the citizens	Open text (1500 characters)	 Low: The response provides minimal or vague insights into the specific technical assistance needs, with little explanation of the expected impact on the project or its broader objectives. Plans for integrating and enhancing ongoing CLR services are unclear or not addressed. Below average: The response outlines some technical assistance needs but lacks detail and depth in explaining how the support will impact the project and broader objectives. If involved in ongoing CLR services, the description of integration and enhancement is superficial and lacks a clear strategy. Average: The response adequately details specific technical assistance needs and provides a general understanding of how the support will benefit the project and its alignment with broader objectives. For ongoing CLR services, there are basic plans for integration and enhancement, indicating a moderate level of preparedness. Above average: The response clearly identifies detailed technical assistance needs and articulates a well-considered expectation of the support's impact on the project and broader objectives. Plans for integrating and enhancing ongoing CLR services are detailed,

	Setting up a local ecosystem	demonstrating a strategic approach to leveraging additional
	 Setting up a local ecosystem (banks, municipality, local contractors, etc.) Overviewing of legal and regulatory aspects related to renovation Monitoring the progress and impact of citizen-led renovation Co-designing the operational structure of the support service (process flows, IT tools, etc.) Co-designing the business model of the citizen-led renovation service Co-designing a set of technical solutions with economic assessment for a range of exemplary buildings. Setting up communication, marketing, and engagement campaigns. Co-designing IT solutions for the exchange of local. 	demonstrating a strategic approach to leveraging additional support. 5. High: The response offers comprehensive and detailed insights into specific technical assistance needs, with a convincing explanation of the significant impact this support will have on the project and its broader goals. For ongoing CLR services, the integration and enhancement plans are robust, showcasing a commitment to continuous improvement and scaling of initiatives without double funding.
	 the exchange of local practices. Engaging professionals Overviewing of financing 	
	options for different types of renovationsCollective purchase actions	
	and bundling of projects Other (please specify)	

3	Nature of the project – Ambition	Pilots project should provide clear details regarding the specific renovation measures they want to implement. Clarity of intent, feasibility and alignment with the objectives and scope of the CLR should be assessed as an award criterium.	What percentage of energy savings does your project aim to achieve compared to the current status quo? Could you provide details on the specific renovation measures your project intends to implement to meet the energy saving target, such as insulation upgrades, installation of new windows, air-tightness enhancements, indoor heating pipe insulation or other? Additionally, describe how these measures go beyond renovation measures that are already planned or (partially) executed.	Open text (1500 characters)	 2. 3. 5. 	Low: The response vaguely outlines renovation measures without clear linkage to the stated energy savings target. It lacks specifics on how these measures will achieve the proposed percentage reduction in energy consumption, with no mention of employing diverse renovation strategies to meet the ambitious goals. Below average: Provides a basic outline of the planned renovation measures but fails to connect these plans with the feasibility of achieving the stated energy savings target. The response lacks detailed information on the diversity of measures and how they collectively contribute to exceeding standard energy efficiency improvements. Average: Identifies specific renovation measures with a moderate level of detail and attempts to correlate these with the stated energy savings target. However, the response only provides a basic explanation of how these measures collectively contribute to the overall energy efficiency goals, suggesting an intention to employ multiple types of renovations but lacking a clear, comprehensive strategy to meet the ambitious savings target. Above average: Offers detailed information on a variety of specific renovation measures and effectively links these to the feasibility of achieving the stated energy savings target. The response demonstrates a strategic approach to implementing multiple types of renovations, indicating a solid understanding of how each measure contributes to the overall energy efficiency improvement and aligns with the ambitious savings goal. High: Provides an exceptionally detailed and coherent response, clearly outlining a wide range of innovative renovation measures and directly linking them to the ambitious energy savings target. The response indicates a comprehensive and well-thought-out strategy for employing multiple types of renovations, perfectly aligned with high energy efficiency goals, and convincingly demonstrates the feasibility of achieving the stated percentage of energy savings.
4	Nature of the project - Ambition	Pilot projects are expected to integrate renewable energy technologies to enhance energy efficiency, primarily in residential sectors, with potential inclusion in non-residential buildings if	What renewable energy technologies do you plan to integrate into the renovated buildings or their vicinity, and what is the expected energy	Open text (1500 characters)	1.	Low: The response provides minimal or vague information about the renewable energy technologies planned for integration. There is a lack of specific details on technologies such as heat pumps, PV panels, solar thermal systems, and water turbines. Feasibility considerations for each technology are not addressed, indicating a

		they substantially contribute to the energy community's objectives. Applicants should detail their approach to incorporating renewable energy solutions such as heat pumps, PV panels, solar thermal systems, and water turbines. The evaluation will focus on the clarity of intent, local conditions, regulatory compliance, the feasibility of the proposed technologies, and their alignment with the CLR's objectives and scope.	production from each of these technologies? Please specify your approach to incorporating technologies such as heat pumps, solar panels for electricity production (PV), solar thermal systems, and water turbines. Focus on detailing the feasibility considerations for each proposed technology.		superficial or incomplete approach to sustainable energy integration. 2. Below average: The response mentions some renewable energy technologies but lacks depth in specifying the approach for incorporation. Details on feasibility considerations are limited or generic, with little to no explanation of how local conditions, building characteristics, or regulatory challenges will be managed, suggesting a basic but insufficiently thought-out plan for technology integration. 3. Average: The response identifies specific renewable energy technologies to be integrated and provides a general outline of the approach for each. There are some considerations of feasibility, including brief mentions of local climate conditions or building characteristics, but the analysis lacks comprehensive depth, indicating a moderate level of preparedness for sustainable technology integration. 4. Above average: The response offers a detailed account of the renewable energy technologies planned for integration, with a clear and specific approach outlined for each technology, including heat pumps, PV panels, solar thermal systems, and water turbines. Feasibility considerations are well-explained, covering local climate conditions, building characteristics, regulatory compliance, and logistical aspects, demonstrating a thorough and well-considered plan for sustainable energy integration. 5. High: The response provides an exceptional level of detail on the integration of renewable energy technologies, with innovative and tailored approaches for each specified technology. Comprehensive feasibility considerations are addressed, including in-depth analyses of local climate conditions, building-specific factors, regulatory frameworks, and logistical challenges. The response demonstrates an outstanding commitment to sustainability and a highly strategic and feasible plan for technology integration.
5	Nature of the project - Ambition	Pilot projects should detail their foreseen investment in both renovation measures and renewable energy integration, demonstrating how this financial commitment aligns	Please specify the total foreseen investment for your project. How does this investment support your energy efficiency and renewable energy goals? Describe how the allocation of	Open text (1500 characters)	 Low: The response provides a minimal outline of the planned investment with vague connections to the energy savings targets and renovation measures. There is a lack of detail on how the investment will be allocated, raising concerns about the project's feasibility and ambition credibility.

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		with the CLR's objectives and the project's ambition for energy efficiency. To ensure a fair comparison across countries with varying cost structures, investments will be evaluated relative to the local Purchasing Power Parity index and typical costs associated with the energy efficiency/renewable energy measures.	funds will ensure the successful implementation of your project's objectives.		 3. 4. 5. 	Below average: The planned investment is mentioned, but the response lacks a clear breakdown or explanation of how it will support the specific renovation measures and energy savings targets. The connection between the investment and the project's ambition appears weak, questioning the credibility of the project's goals. Average: A reasonable estimate of the planned investment is provided, with a basic explanation of its allocation towards renovation measures and energy savings. While the response indicates a level of ambition, there may be gaps in detailing how the investment enhances the project's credibility and feasibility. Above average: The response offers a detailed breakdown of the investment, clearly linking it to well-defined renovation measures and the energy savings target. The explanation demonstrates a strategic approach to funding allocation, reinforcing the project's ambition credibility and overall feasibility. High: An exceptionally detailed and transparent account of the foreseen investment is provided, with a comprehensive explanation of how it will be strategically used to achieve ambitious renovation measures and energy savings. The response convincingly showcases the project's high level of ambition and the credibility of its goals, reflecting thorough planning and a strong commitment to energy efficiency improvements.
6	Nature of the project - Soundness of the approach	The project's delivery timeline is crucial for its success. Applicants must demonstrate that their launch plan for the citizen-led renovation service is well-structured, realistic, and aligns with the timeframe outlined for the Pilots in the guidance package. Additionally, the identification of risks and measures to mitigate them should be clearly detailed.	Can you outline your project's launch timeline, ensuring it aligns with the 5 to 8 months window post the initiation of support services provided by this pilot collaboration? Please provide a brief plan that includes key milestones and any anticipated challenges, along with your strategies to address them, ensuring timely launch and effective execution.	Open text (1500 characters)	 3. 4. 	Low: The response is vague, lacking a clear timeline or key milestones for the project launch. There is no acknowledgment of potential challenges or strategies for addressing them, showing little alignment with the pilot's expected timeframe. Below average: Provides a general timeline for the project launch but lacks detailed planning, specific milestones, or a clear understanding of potential challenges. Minimal consideration is given to strategies for mitigating delays, indicating a weak alignment with the 5 to 8 months launch window. Average: Outlines a basic launch timeline with some key milestones and acknowledges potential challenges. The response hints at mitigation strategies but lacks a detailed, comprehensive plan to ensure alignment with the pilot's expected timeframe. Above average: Offers a well-structured launch timeline, including specific milestones and a clear identification of potential challenges. Demonstrates a strategic approach to mitigating risks and ensuring

					the project aligns with the 5 to 8 months launch window, indicating a good understanding of the project's requirements. 5. High: Presents an exceptionally detailed and realistic launch timeline, with comprehensive milestones and innovative strategies for overcoming challenges. The plan shows strong alignment with the pilot's expected timeframe, indicating thorough preparation and a high likelihood of timely and successful project execution.
7	Nature of the project – soundness of approach	Developing a comprehensive funding strategy is essential for the successful implementation of renovation support services, utilising a mix of public-private partnerships, EU funding programs, other subsidies, and innovative approaches like community investment through crowdfunding. It's crucial that this strategy ensures transparency and accountability to avoid double funding from overlapping sources.	Can you outline your funding strategy for the renovation support service, detailing any existing public-private partnerships, EU funding programmes, and use of other subsidies? Additionally, explain any initiatives to incorporate community investment through crowdfunding, highlighting your approach to mobilise local support. Please also describe the measures in place to prevent double funding from similar or overlapping EU funding sources for the same type of support service.	Open text (1500 characters)	 Low: The response provides minimal or vague information about the funding sources, with no clear strategy for leveraging diverse funding opportunities or ensuring the avoidance of double funding. There's little to no mention of community investment through crowdfunding or measures to ensure transparency and prevent double funding. Below average: The response outlines some funding sources but lacks detailed strategies for accessing and combining these funds effectively. There's a basic mention of crowdfunding but without a clear plan for mobilisation. Minimal or unclear measures are described to prevent double funding, indicating a need for more robust planning. Average: The response describes a moderate range of funding sources, including a general strategy for leveraging them and engaging in community investment through crowdfunding or other citizen-related funding streams. There are some measures mentioned to ensure the avoidance of double funding, but these could be more detailed and comprehensive. Above average: The funding strategy is well-articulated, showcasing a thoughtful approach to leveraging diverse funding sources, including detailed plans for community investment through crowdfunding. The response includes clear measures to ensure transparency and prevent double funding, demonstrating a high level of accountability and financial management. High: The response presents an exceptional funding strategy, clearly detailing how various sources, including innovative community investment through crowdfunding, will be utilised. Comprehensive measures are outlined to ensure transparency, accountability, and the avoidance of double funding, indicating an exemplary approach to financial management and community engagement.

8	Nature of the applicant	The capability to execute citizen-led renovation projects effectively depends on the community's collective expertise and skills. This includes competencies in project management, construction, renewable energy source (RES) development, legal frameworks, and financial management, among others.	How many volunteers/staff are committed to actively participate in the project? Can your community demonstrate the collective expertise and skills required for the successful execution of citizen-led renovation projects? Please provide detailed information on the relevant expertise present within your team, particularly in areas such as project supervision, construction techniques, renewable energy development, legal compliance, and financial management. Highlight how these skills will contribute to the successful implementation of your project.	Open text (1500 characters)	 2. 3. 5. 	Low: The response provides minimal or vague information about the community's expertise and skills, with a very low number of volunteers/staff committed to the project. This limited team size suggests a constrained capacity for successful project execution, raising concerns about the feasibility of implementing the planned renovation measures effectively. Below average: While listing some areas of expertise, the response lacks depth and fails to convincingly demonstrate the community's readiness, compounded by a low number of committed volunteers/staff. This indicates a basic but insufficient level of readiness that may struggle to meet the project's requirements, given the small team size and the limited detail on their roles and integration. Average: The community's expertise in essential project areas is adequately detailed, with a moderate number of volunteers/staff committed to the project. This level shows a reasonable capacity and readiness level, yet the response might lack full clarity on how the team's size and expertise are optimally utilised for project success. Above average: Provides a detailed account of the community's collective expertise, with specific examples, qualifications, and experiences across critical project areas. A significant number of volunteers/staff are committed, indicating a high level of project readiness, a strong capacity for successful implementation, and evidence of effective team collaboration. High: Offers an exceptionally detailed and comprehensive overview of the community's expertise, with a wide range of specific qualifications, proven experiences, and past successes. The response also highlights a large and actively involved team of volunteers/staff, clearly demonstrating an outstanding capacity for complex project execution and robust evidence of collaborative and integrative skills across all domains.
9	Nature of the applicant	Assessment of past proven experiences in community-based renovation projects, or readiness to engage in such activities	Could you detail any past experiences or notable successes you've had in community-based renovation or renewable energy projects, emphasising the scale, impact, and innovative approaches employed? For communities new to this field, please	Open text (1500 characters)	2.	Low: The response provides minimal information, with little to no detail on past projects for established entities or vague and unfocused plans for newcomers. It indicates a lack of substantial experience or a clear strategy for engaging in community-based renovation or renewable energy projects. Below average: For established entities, the response lists some past projects but lacks details on the scale, impact, or innovative aspects. For newcomers, the plans for future engagement are

			describe your readiness and future plans to engage in such initiatives, highlighting any innovative strategies, preparatory steps already taken, and how you plan to contribute fresh perspectives to community-based renovation efforts.		 4. 5. 	mentioned but lack specificity, innovative strategies, or clear preparatory steps. Average: Established entities describe past projects with moderate detail on scale and impact, including some innovative approaches. Newcomers outline a reasonably clear plan for future engagement, with mentions of innovative strategies and initial preparatory steps, showing potential for fresh contributions. Above average: Established entities provide detailed accounts of successful, impactful past projects, clearly highlighting innovative methods that enhanced outcomes. Newcomers present well-defined plans for engaging in community-based renovation or renewable energy projects, including specific innovative approaches and comprehensive preparatory work, demonstrating readiness and potential. High: Established entities showcase a strong track record of significant, innovative community-based renovation projects with clear, measurable impacts. Newcomers offer detailed, robust plans for future initiatives, featuring groundbreaking strategies, significant preparatory actions, and a clear vision for contributing new perspectives and value to the sector.
10	Innovation, inclusivity and replicability	The project's innovation, particularly in citizen engagement strategies, renovation methods, and technology utilisation, is a critical aspect of its success. Applicants must illustrate how their project introduces novel approaches or solutions that significantly enhance the project's impact and effectiveness.	Could you highlight the innovative aspects of your project? Please provide specific examples of innovations in citizen engagement, the renovation measures you plan to implement, and any advanced technologies you will deploy. Explain how these innovations contribute to the project's goals and set it apart from conventional approaches.	Open text (1000 characters)	3.	Low: The response vaguely mentions innovation but fails to provide specifics on how the project introduces new approaches in citizen engagement, renovation measures, or technology use. There is no clear explanation of how these innovations contribute to the project's effectiveness. Below average: Provides a general description of one or two innovative aspects but lacks detailed information on how these innovations are applied in citizen engagement, renovation measures, or technologies. The explanation of their impact on the project's goals is minimal or unclear. Average: Identifies some innovative components with a moderate level of detail, including how these innovations are implemented in the project. However, the explanation of how these innovations enhance the project's effectiveness or distinguish it from conventional approaches could be more comprehensive. Above average: Detailed descriptions of innovative approaches in citizen engagement, renovation measures, and technologies are provided. The response clearly explains how these innovations contribute to the project's goals and highlights their significance in enhancing the project's effectiveness and uniqueness.

11	Innovation, inclusivity and replicability	Projects must demonstrate the potential for mobilisation of citizen involvement in the support service. Citizens must be integral parts of the support service, not passive beneficiaries.	How does your project ensure inclusivity within the energy community through community engagement? Detail your strategies for involving citizens as active contributors in the planning, decision-making, and implementation processes. Describe the specific mechanisms, strategies, and platforms you have utilised or plan to utilise to ensure diverse community member involvement and how these efforts contribute to the project's	Open text (1000 characters)	1. 2. 3.	High: Exceptionally detailed response, showcasing a wide range of innovative components across citizen engagement, renovation methods, and technology deployment. The explanation vividly illustrates how these innovations are integral to achieving the project's objectives and significantly set the project apart from standard practices, indicating a high level of creativity and strategic thinking. Low: The response offers minimal information on community engagement, with little to no evidence of strategies to involve citizens as active participants. It suggests a lack of clear planning or past success in mobilising citizen involvement. Below average: Provides a basic overview of planned or past community engagement activities but lacks detail on how citizens are or will be actively involved. The strategies mentioned are generic, with limited evidence of their effectiveness in ensuring active participation. Average: Describes a solid plan or past examples of community engagement, with some clear strategies for involving citizens as active contributors. The response includes a few examples of mechanisms or platforms used to facilitate active participation, showing a moderate level of effectiveness. Above average: Offers a detailed account of comprehensive and
			overall inclusivity.		5.	innovative community engagement strategies, with clear examples of past successes or well-defined future plans. The response demonstrates effective mechanisms for ensuring active citizen involvement, highlighting the roles and contributions of community members in a meaningful way. High: Presents an exceptional overview of community engagement activities, with a strong emphasis on innovative and effective strategies for active citizen participation. The response showcases significant past achievements or detailed, robust plans for the future, with clear evidence of mechanisms that ensure citizens are integral, contributing members of the energy community.
12	Innovation,	The project's design should inherently	How do you envision the potential for	Open text		Low: Provides minimal or vague details on replication potential, with
	inclusivity and	support replication in other	replication of your project in other	(1000		no clear strategies for sharing project outcomes or evidence of past
	replicability	communities or contexts,	communities or contexts? Please also	characters)		dissemination efforts. Below average: Mentions replication potential but lacks a detailed
		demonstrating scalability and	outline any strategies you plan to			strategy for sharing outcomes or examples of past dissemination
		adaptability. The ability to share	employ to share the project's			that led to broader adoption.

bes	oject outcomes, methodologies, and st practices effectively to facilitate oader adoption is crucial.	approach, technologies, and outcomes. If applicable, describe how your past projects have been replicated or how their findings have been disseminated to promote broader adoption.		 Average: Describes a basic strategy for replication and sharing of outcomes, with some reference to past dissemination efforts or how project findings could be applied in other contexts. Above average: Offers a well-thought-out strategy for replication, including specific plans for disseminating project outcomes. Provides examples of successful past dissemination or replication of project findings. High: Presents a comprehensive and innovative strategy for ensuring the project's replication, with detailed plans for sharing outcomes and technologies. Includes compelling evidence of past projects being replicated or findings adopted widely, demonstrating a significant potential for broader impact.
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Weighting for Pathway 1 (Pilots)

Q No.	Award category	Weighting	Rationale	Example calculation
1-2	Nature of the project - Clarity and pertinence of the objectives	30%	These questions assess the project's foundational goals and relevance, making them crucial for the overall direction and alignment with energy efficiency objectives.	Average score: (4 + 3) / 2 = 3.5 Weighted score: 3.5 * 30% = 1.05
3-5	Nature of the project – Ambition	25%	Assesses the project's ambition in terms of energy savings, renewable energy integration, and overall investment, critical for gauging its potential impact and innovation.	Average score: (4 + 5 +3) / 3 = 4 Weighted score: 4 * 25% = 1
6-7	Nature of the project – Soundness of the approach	20%	This section evaluates the feasibility and practicality of the approach, which is vital for the project's likelihood of success and efficient objective achievement.	Average score: (3 + 4) / 2 = 3.5 Weighted score: 3.5 * 20% = 0.7
8-9	Nature of the applicant	15%	The skills, experience, and capacity of the applicant underpin the project's execution capabilities, making this category important for evaluating the potential for successful implementation.	Average score: (3 + 3) / 2 = 3 Weighted score: 3 * 15% = 0.45
10-12	Innovation, inclusivity, replicability	10%	While these aspects are crucial for the project's broader impact and potential for wider adoption, they are supplementary to the foundational criteria and hence given a slightly lower weighting.	Average Score: (2 + 4 + 5) / 3 = 3.67 Weighted score: 3.67 * 10% = 0.367

Total score (based on example results)

• 1.05 (Clarity and pertinence of the objectives) + 1 (Ambition) + 0.7 (Soundness of the approach) + 0.45 (Nature of the applicant) + 0.367 (Innovation, inclusivity, replicability) = 3.567 (weighted score).

Conversion to percentage: (project's total weighted score / maximum possible total weighted score) * 100

• (3.567 / 5) * 100 = 71.34%

Award questions for Pathway 2 (Learners)

No.	Award section	Award criteria	Question	Answer	Scoring matrix
1	Nature of the project - Clarity and pertinence of the objectives	Learners are expected to contribute to projects that enhance energy efficiency primarily in residential settings, with the option to extend to non-residential buildings if such inclusion significantly benefits the energy community's objectives. This question assesses the clarity and pertinence of the project's proposed focus, including the types of buildings targeted, the main objectives, the estimated number of buildings to be renovated, and the expected impact on energy efficiency.	As a learner, describe your planned project in terms of the types of buildings (residential, non-residential, or both) you will focus on. What are the main objectives you aim to achieve with regard to energy efficiency improvements? Estimate the number of buildings you anticipate being involved with in the renovation process and discuss the expected impact of these renovations on energy efficiency within the community. Please provide details for both residential and non-residential buildings if applicable.	Open text (1500 characters)	 Low: The response is vague and lacks differentiation between building types, with unclear objectives and no specific estimates. Below average: Provides a general outline of the project focus but lacks detailed objectives, specific estimates, or clear impact on energy efficiency. Average: Identifies the building types and main objectives with reasonable estimates for the number of buildings, but the anticipated impact on energy efficiency may not be fully detailed. Above average: Detailed information on building types and clear objectives, with well-estimated numbers and a solid understanding of the expected impact on energy efficiency. High: Exceptionally detailed response, clearly defining building types, precise objectives aligned with energy efficiency goals, accurate estimates, and a comprehensive outline of the expected impact on the community's energy efficiency.
2	Nature of the project - Clarity and pertinence of the objectives	The project's objectives should be clear and directly aligned with the goals of the CLR initiative. Applicants are expected to provide detailed descriptions of the specific renovation measures they plan to implement, ensuring these measures are feasible and significantly enhance the	Could you detail the specific renovation measures you plan to implement as part of your planned project? (e.g. improved insulation, the installation of new windows, air-tightness measures, and the insulation of heating pipes indoors). If possible, please specify an estimated investment amount and expected energy savings (%) as	Open text (1500 characters)	 Low: The response provides vague or minimal details about the specific renovation measures, lacking clarity on how these measures improve upon existing or planned renovations. There is little to no demonstration of how the proposed measures align with CLR objectives, the estimated investment amount and/or the expected energy savings. Below average: The response lists some renovation measures but fails to provide detailed descriptions. The alignment with CLR objectives is mentioned but not clearly articulated, and/or limited credibility to the investment amount and energy savings. Average: The response describes specific renovation measures with a moderate level of detail. There is an evident attempt to align the proposed measures with CLR objectives and, though the added value

	existing state of the buildings involved.	a result of the renovation measures.		5.	renovation measures. The alignment with CLR objectives is well-explained, showcasing the proposed measures' feasibility and significant added value. Aligns well with the estimated investment amount and expected energy savings. High: The response provides an exceptional and comprehensive description of innovative renovation measures. The proposed measures are perfectly aligned with CLR objectives, indicating a high level of clarity, feasibility, and substantial enhancement to the project's value. Perfectly aligns with the estimated investment amount and expected energy savings.
Nature of the project - Clarity and pertinence of the objectives	Learners in the pathway should provide clear details regarding the specific renewable energy technologies they plan to integrate into their renovation projects. The clarity of intent, feasibility, and alignment with the objectives and scope of the CLR, focusing on enhancing energy efficiency and sustainability, should be assessed as an award criterion.	Can you describe the renewable energy technologies your project plans to integrate into the renovated buildings or their vicinity? Please specify an estimated investment amount and the approach to incorporating technologies such as heat pumps, solar panels for electricity production (PV), solar thermal systems, and water turbines. Focus on detailing the feasibility considerations for each proposed technologies enhance the project's contribution to energy efficiency and sustainability beyond current or planned measures.	Open text (1500 characters)	 2. 3. 4. 	energy technologies to be integrated, with no clear explanation of feasibility or how these technologies extend beyond standard or already planned energy solutions. There is no mention of employing diverse types of renewable energy technologies and/or misalignment to estimated amount of funds. Below average: Provides a general outline of the planned renewable energy technologies but lacks detailed information on the diversity of technologies and how they exceed standard or planned energy solutions. There is minimal evidence of multiple types of renewable energy technologies being considered and/or links to the estimated value of investment. Average: Identifies specific renewable energy technologies with some level of detail and includes a basic explanation of how these technologies improve upon standard practices or planned energy solutions. The response suggests an intention to employ multiple types of renewable energy technologies but lacks a clear, comprehensive strategy. Some alignment to the estimated investment value.

	Note and the			Over 1 1/15/00	5.	innovative renewable energy technologies and their strategic value beyond standard practices. The response indicates a comprehensive and well-planned approach to employing multiple types of renewable energy technologies, perfectly aligned with energy efficiency and sustainability goals, and offers a thorough outline of the expected impact on the community's energy efficiency and environmental footprint. Plans are very closely aligned to the typical investment costs estimated
p	Nature of the project - Clarity and pertinence of the objectives	Understanding the specific needs for technical assistance, its potential impact, and the applicants' plans following the completion of the support is crucial for tailoring the assistance provided and ensuring its effectiveness. This question seeks to elicit detailed information on these aspects to better align support services with applicants' requirements and long-term project sustainability.	Based on your indicated preferences for technical assistance, could you provide more detailed insights into your specific needs within this area? Elaborate on how you envision this support impacting your planned project and the broader objectives you aim to achieve. If you are currently involved in an ongoing CLR service, please describe how you envision integrating and enhancing this service within the framework of this support service. • Understanding needs and preferred support for the citizens • Setting up a local ecosystem (banks, municipality, local contractors, etc.) • Overviewing of legal and regulatory aspects related to renovation	Open text (1500 characters)	 3. 5. 	technical assistance needs, with little explanation of the expected impact on the project or its broader objectives. Plans for integrating and enhancing ongoing CLR services are unclear or not addressed. Below average: The response outlines some technical assistance needs but lacks detail and depth in explaining how the support will impact the project and broader objectives. If involved in ongoing CLR services, the description of integration and enhancement is superficial and lacks a clear strategy. Average: The response adequately details specific technical assistance needs and provides a general understanding of how the support will benefit the project and its alignment with broader objectives. For ongoing CLR services, there are basic plans for integration and enhancement, indicating a moderate level of preparedness.

			 Monitoring the progress and impact of citizen-led renovation Co-designing the operational structure of the support service (process flows, IT tools, etc.) Co-designing the business model of the citizen-led renovation service Co-designing a set of technical solutions with economic assessment for a range of exemplary buildings. Setting up communication, marketing, and engagement campaigns. Co-designing IT solutions for the exchange of local practices. Engaging professionals Overviewing of financing options for different types of renovations Collective purchase actions and bundling of projects Other (please specify) 			
5	Nature of the project -	The project's success is partly determined by its timely	Other (please specify) Does your proposed timeline for launching the service align with the	Open text (1500 characters)	1.	Low: The response lacks a clear explanation of how the proposed timeline aligns with the Learners' schedule, with no mention of key
	Soundness of the approach	delivery in accordance with the specified Learners' timeline in	schedule for Learners as outlined in the guidance package? Please	Cital accers;		milestones or phases. Anticipated challenges and considerations for ensuring alignment are not addressed.

		Ale a serial and a serial and	alah anaka anah anah anah atau P	<u> </u>	2	Delay average. The proposed timeline is montioned but any versuely
		the guidance package. Applicants must demonstrate how their proposed timeline aligns with this schedule, acknowledging any potential challenges and how they plan to address them to ensure alignment.	elaborate on how your timeline corresponds with the specified Learners' timeline, including any anticipated challenges or considerations in ensuring alignment.		 3. 4. 5. 	aligns with the Learners' schedule. There is minimal discussion of milestones or how anticipated challenges will be managed, indicating a need for further planning. Average: The response outlines a timeline that generally aligns with the Learners' schedule, including some key milestones. A few anticipated challenges are identified, with basic strategies for addressing them, showing moderate preparedness. Above average: The proposed timeline is well-aligned with the Learners' schedule, clearly detailing key milestones and phases. Anticipated challenges are thoughtfully considered, with effective strategies outlined for ensuring alignment, indicating a high level of preparedness.
proj Sou	oject – undness of the proach	Developing a comprehensive funding strategy is essential for the successful implementation of renovation support services, utilising a mix of public-private partnerships, EU funding programmes, other subsidies, and innovative approaches like community investment through crowdfunding. It's crucial that this strategy ensures transparency and accountability to avoid double funding from overlapping sources.	Can you outline your funding strategy for the renovation support service, detailing any existing public-private partnerships, EU funding programmes, and use other subsidies? Additionally, explain any initiatives to incorporate community investment through crowdfunding, highlighting your approach to mobilise local support. Please also describe the measures in place to prevent double funding from similar or overlapping EU funding sources for the same type of support service.	Open text (1000 characters)	1. 2. 3.	Low: The response provides minimal or vague information about the funding sources, with no clear strategy for leveraging diverse funding opportunities or ensuring the avoidance of double funding. There's little to no mention of community investment through crowdfunding or measures to ensure transparency and prevent double funding. Below average: The response outlines some funding sources but lacks detailed strategies for accessing and combining these funds effectively. There's a basic mention of crowdfunding but without a clear plan for mobilisation. Minimal or unclear measures are described to prevent double funding, indicating a need for more robust planning. Average: The response describes a moderate range of funding sources, including a general strategy for leveraging them and engaging in community investment through crowdfunding. There are some measures mentioned to ensure the avoidance of double funding, but these could be more detailed and comprehensive. Above average: The funding strategy is well-articulated, showcasing a thoughtful approach to leveraging diverse funding sources, including detailed plans for community investment through crowdfunding. The response includes clear measures to ensure transparency and prevent

						double funding, demonstrating a high level of accountability and financial management. High: The response presents an exceptional funding strategy, clearly detailing how various sources, including innovative community investment through crowdfunding, will be utilised. Comprehensive measures are outlined to ensure transparency, accountability, and the avoidance of double funding, indicating an exemplary approach to financial management and community engagement.
7	Nature of the applicant	A well-conceived project idea is essential for the successful execution of citizen-led renovation projects, and the collective expertise of the community plays a crucial role in bringing these ideas to fruition. This question assesses the applicant's initial project ideas or concepts and the team's relevant expertise in key areas required to successfully implement these projects.	How many volunteers/staff are committed to actively participate in the project? Can your community demonstrate the collective expertise and skills required for the successful execution of planned renovation project(s)? Please provide detailed information on the relevant expertise present within your team, particularly in areas such as project supervision, construction techniques, renewable energy development, legal compliance, and financial management. Additionally, highlight areas where you will require further support and training to develop.	Open text (1500 characters)	4.	community's expertise and skills, with a very low number of volunteers/staff committed to the project. This limited team size suggests a constrained capacity for successful project execution, raising concerns about the feasibility of implementing the planned renovation measures effectively.

8	Innovation, inclusivity and replicability	The project's innovation, particularly in citizen engagement strategies, renovation methods, and technology utilisation, is a critical aspect of its success. Applicants must illustrate how their project introduces novel approaches or solutions that significantly enhance the project's impact and effectiveness.	Could you highlight the innovative aspects of your planned project? Please provide specific examples of innovations in citizen engagement, the renovation measures you plan to implement, and any advanced technologies you will deploy. Explain how these innovations contribute to the project's goals and set it apart from conventional approaches.	Open text (1000 characters)	4.	specifics on how the project introduces new approaches in citizen engagement, renovation measures, or technology use. There is no clear explanation of how these innovations contribute to the project's effectiveness.
9	Innovation, inclusivity and replicability	Projects must demonstrate the potential for mobilisation of citizen involvement in the support service. Citizens must be integral parts of the support service, not passive beneficiaries.	How will your planned project ensure inclusivity within the energy community through community engagement? Detail your strategies for involving citizens as active contributors in the planning, decision-making, and implementation processes. Describe the specific mechanisms, strategies, and platforms you have utilised or plan to utilise to ensure	Open text (1000 characters)	1. 2. 3.	engagement, with little to no evidence of strategies to involve citizens as active participants. It suggests a lack of clear planning or past success in mobilising citizen involvement.

			diverse community member involvement and how these efforts contribute to the project's overall inclusivity.		4 .	Above average: Offers a detailed account of comprehensive and innovative community engagement strategies, with clear examples of past successes or well-defined future plans. The response demonstrates effective mechanisms for ensuring active citizen involvement, highlighting the roles and contributions of community members in a meaningful way. High: Presents an exceptional overview of community engagement activities, with a strong emphasis on innovative and effective strategies for active citizen participation. The response showcases significant past achievements or detailed, robust plans for the future, with clear evidence of mechanisms that ensure citizens are integral, contributing members of the energy community.
10	Innovation, inclusivity and replicability	The project's design should inherently support replication in other communities or contexts, demonstrating scalability and adaptability. The ability to share project outcomes, methodologies, and best practices effectively to facilitate broader adoption is crucial.	How do you envision the potential for replication of your planned project in other communities or contexts? Please also outline any strategies you plan to employ to share the project's approach, technologies, and outcomes.	Open text (1000 characters)	1. 2. 3. 4. 5.	Low: Provides minimal or vague details on replication potential, with no clear strategies for sharing project outcomes. Below average: Mentions replication potential but lacks a detailed strategy for sharing outcomes. Average: Describes a basic strategy for replication and sharing of outcomes. Above average: Offers a well-thought-out strategy for replication, including specific plans for disseminating project outcomes. High: Presents a comprehensive and innovative strategy for ensuring the project's replication, with detailed plans for sharing outcomes and technologies.

Weighting for Pathway 2 (Learners)

Q No.	Award category	Weighting	Rationale	Example calculation
1-4	Nature of the project - Clarity and pertinence of the objectives	35%	These questions assess the pro- relevance, making them cruci and alignment with energy effi	al for the overall direction Weighted score: 4 * 35% = 1.4

5-6	Nature of the project – Soundness of the approach	30%	This section evaluates the feasibility and practicality of the approach, which is vital for the project's likelihood of success and efficient objective achievement.	Average score: (4 + 5) / 2 = 4.5 Weighted score: 4.5 * 30% = 1.35
7-8	Nature of the applicant	20%	The skills, experience, and capacity of the applicant underpin the project's execution capabilities, making this category important for evaluating the potential for successful implementation.	Average score: (4 + 4) / 2 = 4 Weighted score: 4 * 20% = 0.8
9-11	Innovation, inclusivity, replicability	15%	While these aspects are crucial for the project's broader impact and potential for wider adoption, they are supplementary to the foundational criteria and hence given a slightly lower weighting.	Average Score: (3 + 4 + 4) / 3 = 3.67 Weighted score: 3.67 * 15% = 0.55

Total score (based on example results)

• 1.4 (Clarity and pertinence of the objectives) + 1.35 (Soundness of the approach) + 0.8 (Nature of applicant) + 0.55 (Innovation, inclusivity, replicability) = 4.1 (weighted score).

Conversion to percentage: (project's total weighted score / maximum possible total weighted score) * 100

• (4.1 / 5) * 100 = 82%

Award questions for Pathway 3 (Followers)

No.	Award section	Award criteria	Question	Answer	Scoring matrix
1	Nature of the project - Clarity and pertinence of the objectives	Understanding the comprehensive planning behind future energy renovation projects is crucial for assessing the project's alignment with sustainability and energy efficiency goals. This includes the types of renovations planned, the building types targeted for these renovations, and the integration of renewable energy installations to enhance the project's sustainability.	Could you please describe the key aspects of the energy renovation projects you plan to implement in the future? Detail the types of renovations you intend to undertake, the types of buildings (residential, commercial, community, etc.) these renovations will target, and any renewable energy installations you plan to incorporate within these projects. Highlight how these aspects collectively contribute to the project's goals of improving energy efficiency and sustainability.	Open text (800 characters)	 Low: The response provides minimal or vague details about the planned renovations, building types, and renewable energy installations, lacking clarity on how these elements contribute to energy efficiency and sustainability goals. Below average: Some aspects of the planned projects are mentioned, but the response lacks specificity in renovation types, targeted building types, or renewable energy installations. There is minimal explanation of how these aspects align with the project's sustainability objectives. Average: The response outlines key aspects of the planned projects, including general types of renovations, building types, and some renewable energy installations. However, the integration and contribution of these aspects to the project's energy efficiency and sustainability goals could be more detailed. Above average: Detailed information is provided on the renovation types, building types, and renewable energy installations planned, with a clear explanation of how these elements are integrated and contribute significantly to the project's sustainability and energy efficiency objectives. High: The response offers a comprehensive and detailed description of the planned projects, including innovative renovation types, diverse building targets, and extensive renewable energy installations. It convincingly demonstrates how these key aspects are strategically integrated to maximise the project's impact on energy efficiency and sustainability, showcasing a well-thought-out and ambitious project plan.
2	Nature of the project - Clarity and pertinence of the objectives	Understanding the specific needs for technical assistance, its potential impact, and the applicants' plans following the completion of the support is crucial for tailoring the assistance provided and ensuring its effectiveness. This	Indicate the support service(s) that you believe should be the focus for the support service if your community group is selected. Provide details regarding your specific needs for each service selected, what goals you are aiming to achieve by receiving this service	Open text (800 characters)	 Low: The response provides minimal or vague details about the preferred support services, with limited information on specific needs, goals, or how the outputs will be leveraged to transition from learning to action. There's a lack of clear connection between the selected services and the implementation of a citizen-led renovation project. Below average: The response identifies some support services but offers limited details on the community group's specific needs or the goals for each service. The explanation of how to utilise the service outputs for future project implementation is weak.

question seeks to elicit detailed information on these aspects to better align support services with applicants' requirements and long-term project sustainability.

and how to leverage the outputs to move from learnings to action and implement a Citizen-led renovation project. If you are currently involved in an ongoing CLR service, please describe how you envision integrating and enhancing this service within the framework of this support service.

- Understanding needs and preferred support for the citizens
- Setting up a local ecosystem (banks, municipality, local contractors, etc.)
- Overviewing of legal and regulatory aspects related to renovation
- Monitoring the progress and impact of citizen-led renovation
- Co-designing the operational structure of the support service (process flows, IT tools, etc.)
- Co-designing the business model of the citizen-led renovation service
- Co-designing a set of technical solutions with economic assessment for

- 3. Average: The response adequately identifies preferred support services and provides a general outline of the specific needs and goals associated with each. There's a moderate level of detail on how the service outputs will be used to facilitate the future application of learnings in a citizen-led renovation project, but the plan may lack depth.
- 4. Above average: The response clearly details selected support services, along with well-defined specific needs and ambitious goals. It effectively demonstrates how the outputs from these services will be leveraged to transition from theoretical learning to the future implementation of a citizen-led renovation project, indicating a comprehensive approach.
- 5. High: The response provides an exceptional and thorough explanation of the chosen support services, detailing precise needs and goals for each. It convincingly outlines a future strategic plan for utilising the service outputs to move from learning to shaping action, demonstrating an in-depth understanding of implementing citizen-led renovation projects. The response showcases innovative and actionable strategies tailored to the community group's context.

			a range of exemplary buildings. Setting up communication, marketing, and engagement campaigns. Co-designing IT solutions for the exchange of local practices. How to engage professionals Overview of financing options for different types of renovations Collective purchase actions and bundling of projects Other (please specify)			
3	Nature of the project - Soundness of the approach	Identification of constraints and limitations should be clearly detailed and provide a thorough understanding of the context the organisation is navigating. This includes resource availability, technical capabilities, financial constraints, regulatory challenges, or other factors that could affect active participation in the program.	Are there any resource constraints or limitations that might affect your active participation in the programme? If yes, please could you elaborate on your answer?	Open text (800 characters)	1. 2. 3. 4. 5.	Low: The response indicates major resource constraints with minimal or no mitigation strategies. Below average: The response outlines moderate resource constraints with basic mitigation strategies. Average: The response suggests minor resource constraints, coupled with feasible mitigation strategies. Above average: The response indicates minimal constraints and outlines comprehensive mitigation strategies. High: The response suggests no significant resource constraints affecting participation in the programme.
4	Nature of the project -	The project's success is partly determined by its timely delivery in accordance with the specified Followers' timeline in	Does your proposed timeline for launching the service align with the schedule for Followers as outlined in the guidance package? Please	Open text (800 characters)	1.	Low: The response lacks a clear explanation of how the proposed timeline aligns with the Followers' schedule, with no mention of key milestones or phases. Anticipated challenges and considerations for ensuring alignment are not addressed.

	Soundness of the approach	the guidance package. Applicants must demonstrate how their proposed timeline aligns with this schedule, acknowledging any potential challenges and how they plan to address them to ensure alignment.	elaborate on how your timeline corresponds with the specified Followers' timeline, including any anticipated challenges or considerations in ensuring alignment		4 .	aligns with the Followers' schedule. There is minimal discussion of milestones or how anticipated challenges will be managed, indicating a need for further planning. Average: The response outlines a timeline that generally aligns with the Followers' schedule, including some key milestones. A few anticipated challenges are identified, with basic strategies for addressing them, showing moderate preparedness. Above average: The proposed timeline is well-aligned with the Followers' schedule, clearly detailing key milestones and phases. Anticipated challenges are thoughtfully considered, with effective strategies outlined for ensuring alignment, indicating a high level of preparedness. High: The response demonstrates an excellent alignment of the proposed timeline with the Followers' schedule, with all key milestones and phases comprehensively detailed. Anticipated challenges are thoroughly addressed, with innovative and robust strategies for maintaining alignment, showcasing exceptional project planning and management.
5	Citizen involvement	Successful projects must actively involve citizens in the support service, engaging them as integral contributors to the energy community's initiatives. This involvement goes beyond participation, requiring citizens to play active roles in decision-making, planning, and implementation processes.	Could you share your vision or initial plans for engaging citizens within the context of your project? Highlight any preliminary strategies or ideas you have to ensure that citizens play a significant role in shaping and contributing to the project.	Open text (800 characters)	1. 2. 3.	engagement, lacking clarity on how citizens will be involved in the project. It indicates a need for more thought-out strategies to ensure meaningful citizen participation. Below average: There are hints of intention to involve citizens in the project, but the response provides limited details on the envisioned engagement strategies. It suggests a foundational understanding of the importance of citizen involvement but lacks concrete plans. Average: The response outlines a basic vision or preliminary plans for citizen engagement, including some initial strategies for involving community members. While detailed past activities may be absent, there's an evident commitment to ensuring future citizen participation in the project. Above average: Detailed initial plans or visions for engaging citizens are provided, with clear and promising strategies for active community involvement. The response demonstrates a proactive approach to planning for meaningful citizen participation, indicating a strong potential for developing a participatory and inclusive project.

	of the renovation journey, there's a clear commitment and a robus framework in place for developing meaningful citizen participation in the project.
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Weighting for Pathway 3 (Followers)

Q No.	Award category	Weighting	Rationale	Example calculation
1-2	Nature of the project - Clarity and pertinence of the objectives	40%	These questions assess the project's foundational goals and relevance, making them crucial for the overall direction and alignment with energy efficiency objectives for future projects.	Average score: (4 + 4) / 2 = 4 Weighted score: 4 * 40% = 1.6
3-4	Nature of the project – Soundness of the approach	40%	For followers, evaluating the feasibility and practicality of their approach is vital to adapt successful strategies to their unique circumstances, ensuring the likelihood of future success.	Average score: (3 + 4) / 2 = 3.5 Weighted score: 3.5 * 40% = 1.4
5	Citizen involvement	20%	Active citizen involvement is key for followers to ensure project success and develop a sense of ownership and engagement within the community, making it an essential component for achieving broader impact and adoption.	Score: 3 Weighted score: 3 * 20% = 0.6

Total score (based on example results)

• 1.6 (Clarity and pertinence of the objectives) + 1.4 (Soundness of the approach) + 0.8 (Citizen involvement) = 3.6 (weighted score).

Conversion to percentage: (project's total weighted score / maximum possible total weighted score) * 100

• (3.6 / 5) * 100 = 72%

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