



Citizen-led renovation
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Citizen-led renovation initiative 2024-2026 (Phase II)

Learners Onboarding Event

8-9 October 2024, Lisbon



#CitizenLEDrenovationEU

Learners Pathway

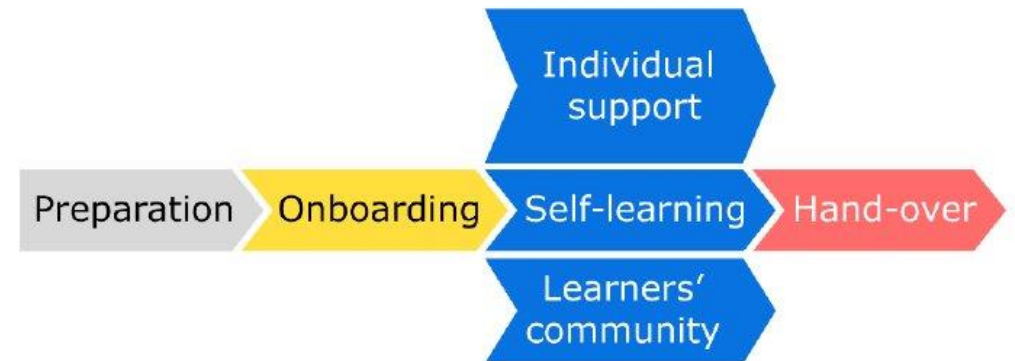
Aim: empower communities and to put citizens in the driver's seat for energy renovations .

The service is for you!

...to strengthen your community buildings.

...to assist in (replicating) programmes for energy renovations of the buildings of your members and others, including insulation, new technical systems and installing renewables.

...to help your community overcome financial, legal, technical, and informational barriers to deliver future-proof buildings.

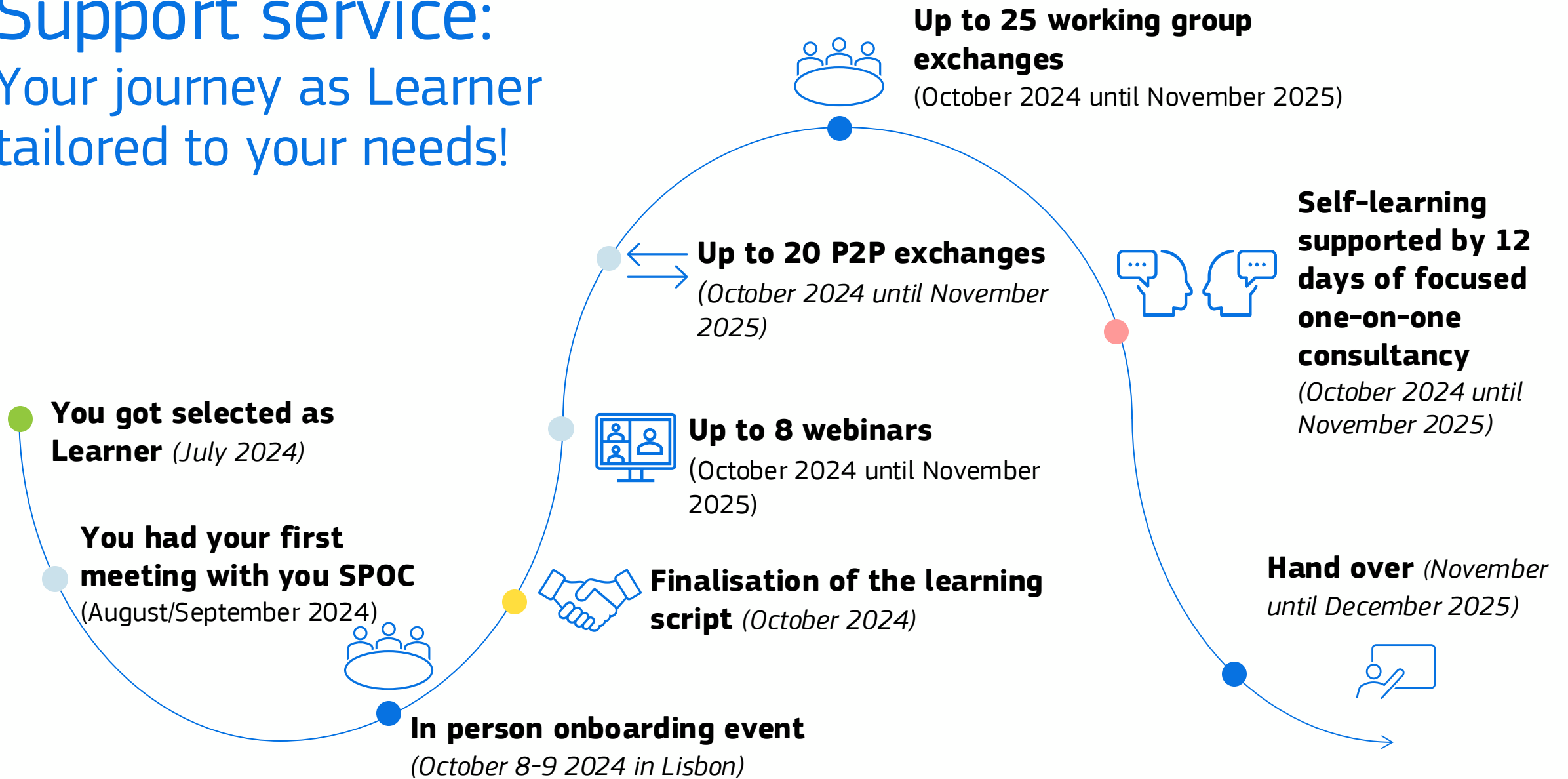


Introductions

The targeted participants are established and prospective renewable or citizen energy communities located in the European Union.

15 Learners				
Ustka town (Poland)	Ringsend SEC (Ireland)	Municipality of Alsómocsolád (Hungary)	Collectif de La Roue (Belgium)	Jalea Luz (Spain)
Future Tense Alliance (Italy)	L'association L'Amicale de la Pointerie (France)	Triple SEC (Ireland)	Otwarty Jazdów Cooperative (Poland)	Blu Green Energy (Italy)
Tiszamente Energy Community (Hungary)	Heliotec (Portugal)	The Cape Clear Energy Group (Ireland)	Selva Media Group (France)	Le Moulin Bleu (France)

Support service: Your journey as Learner tailored to your needs!



Reporting

- Learners will receive an online survey every 3 months. It will collect an evaluation of the diverse activities of the past period, including concerns, frustrations, and ideas.
- SPOCs will provide the organizing team with a written report on a bi-weekly basis to be used as input for checking the progress and shaping subsequent activities such as webinars, P2P and working groups exchanges.
- An online reporting tool will be available for the SPOCs to provide updates on each learner regarding:
 1. Progress
 2. Challenges
 3. Needs
 4. Concerns

DAY I – 8 October 2024

Auditorium - Fintech House Lisboa
Av. Duque de Loulé 12
1050-093, Lisbon

Time	Activity description
9:00 – 9:30	Registration
9:30 – 10:00	Welcoming Opening words Introduction and presentation of onboarding package
10:00 – 11:00	Group Interactive Activity Get ready to interact with Fellow Learners! During this hour you will have an interactive session. You will be divided into groups and will get the chance to exchange ideas and reflect on your project through guided questions. SPOCs will be there to support the discussion.
11:00 – 11:30	Coffee Break
11:30 – 13:00	Individual Interactive Activity During this second activity of the day, you will team up with your SPOC and create a vision for your community. Get ready to answer questions about challenges your community faces, the solutions you implement to engage your community and envision together where this will take you in the next year.
13:00 – 14:00	Lunch Join us in the rooftop for a relaxing lunch break!
14:00 – 15:30	Funding Opportunities Workshop Learn about funding opportunities for your community from our experts at GoParity
15:30 – 16:00	Coffee Break
16:00 – 17:30	Social Media Workshop Receive a workshop from our communication experts at Steinbeis about the use of social media for effective engagement of citizens in renovation project
19:30 – 21:30	Social Dinner Get to know better fellow participants, SPOCs and CLR team during a typical dinner at Restaurant Zé da Mouraria (R. João do Outeiro 24, 1100-292 Lisboa, Portugal)

Agenda Day I

Agenda Day II

DAY II – 9 October 2024	
Auditorium - Fintech House Lisboa Av. Duque de Loulé 12 1050-093, Lisbon	
Time	Activity description
9:00 – 11:00	Phase I initiatives presentation You will have the chance to hear the experience of two pilot initiatives that have undergone the Citizens led renovation programme during Phase I: <ul style="list-style-type: none">• Coopernico (Portugal)• Energent (Belgium) Both presentations will include a Q&A session
11:00 – 11:30	Coffee break
11:30 – 13:00	Brainstorm on impact Exchange information with pilots from Phase I and discuss about the impact you wish to achieve and how to measure it
13:00 – 14:00	Closing lunch Enjoy once again the beautiful terrace of Fintech House for a closing lunch, the last activity in our agenda

Questions?

Interactive activity #1: Small-Group Rounds

Aim: Encourage deep exploration of key categories and collaborative discussion

Format: Participants divided into 4 groups (with an additional 2 SPOCs per group that will act as a moderator and reporter)

Rounds: 3 rounds of discussion, each focused on a different category (overcoming challenges, knowledge sharing and collaboration, and engaging the community).

Participation: 10 minutes open discussion with group per round. Use post-it notes to capture ideas and thoughts – stick to large paper on the wall.

Reporting: At the end of each round, the reporter from each group will have 2 minutes to share back key insights, strategies, or solutions to the larger group.

Interactive activity #1: Small-Group Rounds

Group number	Members
1	Moderator: Paulina Rodriguez Fiscal Reporter: Filipa Ferreira Learners: Enikő Andrási, Vincent Glowinski, Marisa Perez, Mary O'Driscoll
2	Moderator: Gonçalo Queirós Reporter: Ervis Sulejmani Learners: Paul Sauvage, Gilles De Selva,, Ger O'Halloran, Ibolya Pásztor
3	Moderator: Elodie Denizart Reporter: Dirk Lievens Learners: Örs Szokolay, Megan Kuster, Thomas Eskebaek, Pierre Bessey
4	Moderator: Clement Van Straaten Reporter: Andrea Brumgnach Learners: Julia Potrzebowska, Calogero Puleo, Pier Paolo Franco, Csaba Csetneki, Eva Röben

Round 1: Overcoming Challenges

Every renovation journey has obstacles, from securing funding to accessing technical support. This session is designed to **explore practical strategies**, **share insights**, and **identify solutions** for enhancing your initiatives.

Main Question

- What have been the biggest challenges you have encountered in leading renovation projects, and how have you addressed them?

Discussion prompts

- Are financial barriers, technical expertise, or community engagement the most difficult to manage? Or if you have not had any challenges, what do you foresee as the biggest challenge?
- What creative solutions or local partnerships have helped you overcome these challenges?

Round 2: Knowledge sharing and collaboration

In today's fast-changing energy landscape, **cooperation and knowledge-sharing are essential** for success. Effective communication and shared learning help navigate new regulations, mobilise communities, and address challenges. Understanding our current collaboration methods and **identifying gaps can help build stronger networks** for the future.

Main Question

- How have you shared knowledge and skills about renovation within your community, and what has worked best? If not, what are the main challenges?

Discussion prompts

- What tools or platforms do we use to communicate and share knowledge (e.g., in-person meetings, online forums, newsletters)?
- How can we create stronger networks for knowledge exchange and cooperation between communities?

Round 3: Engaging the community

Citizen-led renovation initiatives succeed when communities are actively involved.

Engaging a diverse range of people can be challenging as motivations vary - some are driven by financial savings, others by environmental or home improvement concerns. Understanding these motivators and developing engagement strategies is key to the success of your renovation projects.

Main Question

- What strategies have been successful in getting more people from your community involved in renovation projects?

Discussion prompts

- What motivates people to participate - financial savings, environmental impact, or improving their homes? Can you an example of successful engagement within your community?
- How can we encourage those who are hesitant or less informed to join in?

The background image shows a construction site for a building renovation. A worker is visible on a wooden scaffolding structure, working on the upper part of a wall. The ground is covered with rubble and debris. In the background, there are various construction tools and equipment, including a ladder and a power tool. The entire scene is overlaid with a semi-transparent blue filter.

Thank you!

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Interactive activity #2: Storyboarding

Aim: Using Mentimeter's interactive features, participants will create a vision of success, identify challenges, and outline the steps needed to achieve their goals. Insights from this activity will help shape our collective learning script.

Format: Learners to pair up with their SPOC, who will guide Learners by offering advice and providing concrete insights to strengthen answers.

Rounds: Starts with 10-minute discussion of overarching topics with SPOCs, followed by the Mentimeter exercise.

Learners only: Join the Mentimeter session using the QR code or visiting www.menti.com and entering the code 7728 2900.



Interactive activity groups

1. **Filipa Ferreira:** Julia Potrzebowska
2. **Gonçalo Queirós:** Marisa Perez
3. **Andrea Brumgnach:** Calogero Puleo
4. **Clement Van Straaten:** Gilles De Selva
5. **Elodie Denizart:** Vincent Glowinski, Pierre Bessey, Paul Sauvage
6. **David Ferge:** Örs Szokolay, Ibolya Pásztor, Enikő Andrási, Csaba Csetneki
7. **Dirk Lievens:** Eva Röben
8. **Ervis Sulejmani (CLR TEAM):** Megan Kuster, Mary O Driscoll
9. **Paulina Rodriguez Fiscal (CLR TEAM):** Ger O'Halloran, Pier Paolo Franco



Initial discussion of key topics

Discuss the following questions with your SPOC or group members:

1. What does success look like for your community?
2. What is your vision for your community after completing the learning journey?
3. What specific goals do you hope to achieve by the end of this support service?
4. What challenges might you face in reaching these goals?



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Thank you!

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